



~ **RELAUNCHING** ~

We have officially re-opened our office to the public and most of our therapists are offering face-to-face counselling sessions.

Distance therapy via telephone or video-conferencing will continue to be an option for clients who prefer these methods of delivery and/or are unable to attend our office.

SAFETY MEASURES

In order to ensure the safety of our clients and our team, we have implemented the following:

1. Cleaning protocols as per the recommendations of the Alberta Government and utilizing a disinfectant that is approved by Health Canada.
2. Requiring that all attendees to our office apply hand sanitizer upon entry to the reception area.
3. Screening clients and staff for Covid-19 related symptoms/risks.
4. Arranging furniture in such a way that allows for adequate social distancing.
4. Asking that attendees come alone unless otherwise required.
5. Restricting the number of people in the facility at one time.
6. Holding family sessions in the board room.

HOURS

In order to properly maintain the implemented safety measures and to effectively utilize our limited administration staff hours, the agency hours will be as follows until further notice:

Monday 10am to 5pm

Tuesday 1pm to 8pm

Wednesday 1pm to 8pm

Thursday 1pm to 8pm

Friday 10am to 5pm

Please call us at (403) 327-7080 or email us at info@crossroadscounselling.ca if you require further information.